

SHANNON THURSTON

7845 South Memorial Drive Apt. 8305 Tulsa, OK 74133 | 918.640.5040 | shanthurston31@gmail.com

BLOG: <https://shannoncreated.wordpress.com>

INSTA: <https://www.instagram.com/shancreated>

SKILLS

Trained in delivering a next level of Customer Service

Sales and Cash Handling

Problem Solving and Customer Relations

Microsoft Office Products and Adobe Software, specializing in Photoshop

Social Media to Engage and Market

Business Skilled

Fine Art: Drawing, Hand lettering, Digital Art

WORK HISTORY

Gap, Tulsa, OK

Aug 2020 - Current

Sales Associate

- All around knowledge in registers, shipment, stock, and customer service
- Dressed mannequins and helped in visual merchandising

TTCU Federal Credit Union, Tulsa, OK

June 2020 - Aug 2020

Marketing Intern (during a pandemic)

Reason for leaving: Summer Internship

- Packed 152 Back to School boxes
- Delivered boxes to branches
- Worked on Excel and Word to keep schools and numbers organized
- Created a how-to booklet for next year's intern

Dillard's, Norman, OK

Aug 2019 - Dec 2019

Sales Associate

Reason for leaving: Temporary Assignment, Moved back to Tulsa

- Visual Merchandising: Decorated Tables and Set up Displays, including Christmas time with decorating trees
- Worked Registers
- Stocked shelves

The Walt Disney Company, Orlando, FL

Jan 2019 – May 2019

Merchandise

Reason for leaving: Spring Internship

Disney College Program – Through an application and very competitive audition process was selected to participate

Attended Disney Character Performer Auditions

- Visual Merchandising: Stocked the shop and outdoor kiosk, played with merchandise to engage with guests
- Worked Registers
- Engaged with Guests
 - Entertained families with Disney products
 - Trained in **Next-Level Courtesy**
 - Engage, Discover, Recommend, Close
 - Four Keys to Success
 - Safety, Courtesy, Show, Efficiency

Nanny for local family in Tulsa, OK

August 2016 - May 2017

Reason for leaving: Moved to Norman

- Picked up three elementary age kids every day from school (1st Grade, 3rd Grade and special needs, and 6th Grade).
 - Maintained perfect driving record. Ensured kids were in age appropriate booster seats.
- Stayed with them for 2-4 hours every weekday
 - Gave them daily snacks, played games, and took them to the park when weather was nice.

Siegi's Sausage Factory, Tulsa, OK

June 2013 - July 2013

Hostess

Reason for leaving: Summer Job

- Placed people at their tables along with menus and silverware
- Cleaned menus and occasionally cleaned windows and prepped restaurant when locking up
- Took calls for take-out orders

EDUCATION

Tulsa Community College, Tulsa, OK / Currently Enrolled

January 2020 -December 2020, Tulsa, OK Liberal Arts, A.A. May 2020 ; Art, A.A. December 2020

University of Oklahoma, Norman, OK

August 2017 -December 2019, Norman, OK Major: Visual Communication

Was in leadership as a captain of the Pride of Oklahoma Color Guard Fall 2018

Jenks High School, Jenks, OK Diploma

Marched in the Rose Parade: 2016 and 2018

Was a member of the Jenks Varsity Winter Guard 2015 and 2016 – National Champions

ARTISTIC ACCOMPLISHMENTS

Artwork selected and featured in a coloring book

Participated in Downtown Friday Art Walks